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Informations complémentaires

How the lifetime warranty works

Thanks to the lifetime warranty, FORCE will replace your product with a simple exchange for a new one if it is defective or damaged.

To benefit from the lifetime warranty, simply create an account in a few clicks and register your product on the website <https://force-mobility.fr/fr/utiliser-garantie>, within 30 days of your purchase, with your proof.

The FORCE service will send you a new product in exchange for your old defective product. Once a year and without time limit so that your mobile always remains perfectly equipped!

If you have purchased FORCE PLAY wireless headphones:

Thanks to the lifetime warranty, FORCE will replace your right or left earphone with a new earphone in the event of loss.

To benefit from the lifetime warranty, simply create an account and register your product on the website <https://force-mobility.fr/fr/utiliser-garantie>, within 30 days of your purchase, with your proof.

The FORCE service will send you a new replacement earphone for the lost earphone. Once a year and without time limit so that you can always enjoy your music!

FORCE: The smartphone accessories brand Lifetime warranty

- Sustainable accessories designed to last a long time
- Technological innovation at the service of performance and use
- A lifetime warranty to satisfy the most demanding customers
- A responsible commitment from the design of the product to its packaging: Recycled plastic, certified cardboard from responsible forest management, vegetable glue) and soy ink.
- A recycling center with pre-paid return of old products to be recycled to promote the circular economy

FORCE is a French brand whose products are designed and developed in Paris. French specialist in smartphone solutions for 25 years, our products are tested and certified according to the CE standards and directives in force on the market.

From its delivery, this product benefits from the 2-year legal guarantee of conformity.

How does the Recyclerie work?

You have just purchased one of our products and you wish to return your old product to us for recycling.

We ensure the collection of all old products, which are then dismantled and recycled in the appropriate sector by our partner Véolia.

How do I return my product?

Using the QR code or link provided in the pack of the purchased product www.force-mobility.fr/recyclerie, download a free return voucher from our site to return your product to us for recycling.

What happens to my old product?

Once recycled, your product is reintegrated into the production of everyday objects such as: bicycle, radiator, public bench, etc., this is what we call the circular economy!

A reduced carbon footprint for a more responsible purchase!

The carbon footprint is an environmental indicator that designates the total quantity of greenhouse gases generated throughout the product life cycle, from production to use and recycling. This indicator was calculated using the LCA method (life cycle analysis standardized ISO 14040-44) which is the most advanced and scientifically robust method, in terms of eco-design and environmental performance.

Compatible mobiles

APPLE

IPHONE 14 PRO / IPHONE 15 / IPHONE 16